

## About the Unit

**T**he Complex Continuing Care Program is located on 2 West, a 30-bed unit with a mix of private and semi-private rooms. All rooms have their own bathroom. There is a communal dining area and lounge for use by patients and families. Programs and activities are primarily provided on the unit. The Complex Continuing Care Program benefits from an interdisciplinary team consisting of:

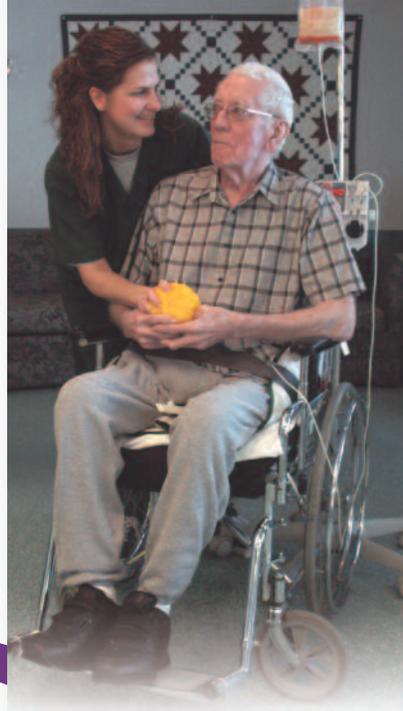
- Recreation Facilitator
- Chaplain
- Clerical Partner
- Dietitian
- Health Care Aides
- Occupational Therapist
- Pharmacist
- Physician
- Physiotherapist
- Registered Nurses
- Rehabilitation Assistant
- Respiratory Therapist
- Service Partners
- Social Worker
- Speech Language Pathologist

**For more information contact:**

**Patient Care Manager –  
Complex Continuing Care  
(204) 478-6128**

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**Complex  
Continuing Care**

# Complex Continuing Care

**T**he Complex Continuing Care Program (often called “Chronic Care”) offers comprehensive care for adults with health care needs requiring more professional intervention than can be provided in a personal care home environment. Most patients require complex care related to complications of long term illnesses and injuries. This care may include: specialized wound care, airway management (tracheostomy), nutritional support and/or dysphagia management (TPN, gastrostomy feeding) and long term ventilator (breathing) support.

## Who is the Program for? How are they referred?

The Program is designed for patients who require complex continuing care. In order to establish eligibility for the service, patients are reviewed through the regional paneling process. Once eligibility is established, the WRHA Long Term Care Access Centre will advise Riverview Health Centre. The Patient Care Manager of the Chronic Care Program will work with the referring agency and the patient’s family to coordinate admission.

## What are the objectives of the Program?

- To provide the best quality of life possible for patients through consideration of their physical, cognitive and emotional needs.
- To maintain and enhance, when possible, the functional level of the patient’s capacities.
- To apply the principles of patient focused care through the involvement of patients and family members in care planning and care giving.

## What are the components of the Program?

Patients will be assessed and provided with treatment and care by an interdisciplinary team. Using their specialized skills and knowledge, professionals will provide treatment and adapt the social and physical environment to meet the functional, emotional and social needs of patients.

Each patient is assigned a Primary Nurse. In collaboration with the patient, their family and other team members, the Primary Nurse coordinates the plan of care for assigned patients. Family members are encouraged to contact the Primary Nurse or Patient Care Manager whenever they have questions or concerns.

